# CONSUMER GRIEVANCES REDRESSAL FORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED, TIRUPATI

This 21st day of December' 2024 C.G.No.146/2024-25/Anantapur Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy Former Principal District Judge

### **Members Present**

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Between

Sri. A. Kistaiah, D.No. 1-12, Marutla-1, Kuderu (M), Anantapur District

Complainant

AND

- 1. Dy. Executive Engineer/O/Anantapur (W)
- 2. Executive Engineer/O/Anantapur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 19.12.2024 in the presence of the complainant's counsel and respondents and having considered the material placed by both the parties, this Forum passed the following

## **ORDER**

- O1. The complainant filed the complaint stating that his daughter Bhanu Priya died due to electrocution and as such they are entitled to compensation but the respondents did not pay the same.
- 02. The said complaint was registered as C.G.No.146/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they conducted enquiry and compensation amount of Rs.5,00,000/- was paid to the complainant.

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C.G.NO 146/2024-25/Anantapur Circle

- 03. Heard complainant's counsel and respondents through video conferencing. The respondents submit that on receiving the complaint, they conducted enquiry and compensation amount of Rs.5,00,000/- was paid to the complainant. The learned counsel for the complainant during the course of enquiry admitted that compensation amount of Rs.5,00,000/- was credited to the bank account of the complainant and requested to close the complaint. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
- O4. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 21<sup>st</sup> day of December'2024.

CHAIRPERSON

Member (Technical)

# Documents marked

For the complainant: Nil

For the respondents: Nil

# Copy to the

Complainant and All the Respondents

# Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/Tirupati.

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The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road, Kurnool-518002, State of Andhra Pradesh.

21/12/24

The Stock file.